

Job Profile Summary

Job Pattern: Customer Service Representative

Overall Job Match **74%**

Thinking Style

Learning Index				4	5	6	7			
Verbal Skill			3		5	6	7			
Verbal Reasoning					5	6	7			
Numerical Ability				4	5	6	7			
Numeric Reasoning			3	4	5	6	7			

Job Match Percentage
81%

Behavioral Traits

Energy Level				4	5	6	7			
Assertiveness					5	6	7	8		
Sociability				4	5	6	7			
Manageability						6	7	8	9	
Attitude			3			6	7	8		
Decisiveness			3	4	5	6		8		
Accommodating					5	6	7	8		
Independence		2	3	4	5			8		
Objective Judgment		2	3	4	5	6				

Job Match Percentage
61%

Distortion - **9**

Occupational Interests

Interests Ranking

Top three interests for this position

Enterprising								8		
Financial/Admin					5					
People Service								7		

Job Match Percentage
86%

Lowest three interests for this position

Creative								6		
Technical			3							
Mechanical		2								

The Job Matching process for Interests is concerned with the top three interests of a Job Match Pattern and how a candidate's top three interests match. The three top interests for this Pattern are indicated and ranked from top to bottom.

Note: The bolder scores indicate the three highest interests of this individual.